

How we keep **OUR SALON SAFE**

THE
HAIRDRESSERS

OUR SALON:

We have undertaken a thorough review of our salon & services

We have arranged the salon to adhere to social distancing guidelines.

Work stations will be cleaned between each appointment.

All items of equipment will be disinfected before & after each client.

Disposable gowns will be used & material gowns are washed after every use.

We will ensure adequate ventilation whenever possible.

We will use neck rests at the backwash for your comfort.

Face shields have been provided for your comfort during your shampoo service.

All key touch points are cleaned regularly.

CLIENT ARRIVAL & SERVICES

We will not be accepting walk-in appointments.

We will monitor client levels within the salon and you may be asked to wait outside to adhere to social distancing guidelines.

We will greet you warmly but without a hug.

Sanitiser must be used upon entry to the salon.

We ask that wherever possible you attend your appointment alone unless you are accompanying a child.

Our waiting area has been arranged to adhere to social distancing.

All belongings must be placed in a disposable bag which will be provided.

YOUR JOURNEY:

We ask you to arrive on time for your appointment.

We ask you to scan the NHS Test & Trace QR Code if possible.

We kindly ask that you wear a face mask provided unless you are exempt.

We ask you to use the hand sanitiser provided during your visit.

Please sanitise your hand after coughing or sneezing.

Contact us to re-arrange your appointment if you have a high temperature, feel unwell or if any person in your household is unwell or is self-isolating.

We request that you do not touch our retail products - please ask for help.

We ask you to please be respectful of our staff and other clients and try to adhere to social distancing measures as much as possible.

You will not be allowed to bring and consume food in the salon.

OUR TEAM:

Our team will wear face visors and masks when in the salon.

In-salon consultations will be done via the mirror when possible.

All team members are trained to care for our customers in a safe, hygienic and professional manner.

Staff have been briefed not to attend work if feeling unwell or a member of their household is told to self-isolate.

Team members will be washing their hands/sanitising between clients.

We reserve the right to amend or adjust these guidelines based on Government advise and new research to protect the safety of all our staff and clients